

## Calvary Place Personal Care Home

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Please note the email below that was sent to Resident Family members this morning. As you may have heard, there have been a number of incidences in regards to family members and visitors displaying aggressive/agitated behavior towards staff.

This type of behavior is not appropriate and please note that this issue is being taken seriously.

I have received an number of emails from family already this morning that want to make sure that staff are ok, and that they are keeping you in their prayers.

I know that safety is always an area of concern. I spoke to a Police Officer yesterday, and I am working on seeing if we can get an Officer to come to Calvary Place to do a safety assessment/audit for us.

I will keep you posted.

Thank you all for the work you do in taking care of our residents

Sincerely Helmut