



A Caring Christian Home

Calvary Place Personal Care Home

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June 11, 2021

Dear Friends & Family of Calvary Place

As many of you are aware, there was an announcement made on June 8, 2021 by the Province that Manitoba Health Care Facilities, including Hospitals and Personal Care Homes, would permit expanded visitation if both the patient/resident and visitor are fully vaccinated. This expanded visitation was specifically for General Visitors and would not affect Designated Family Caregivers. The announcement further stated that the resident must be fully vaccinated (2 doses of the vaccine and at least 2 weeks since the second dose). Included with this, General Visitors, who are fully vaccinated, were to present evidence of their full vaccination status each time they visited. (Up to 2 visitors would be allowed indoors and could visit in the resident's room if physical distance could be maintained and up to 4 visitors at any one time outdoors).

Please note that Calvary Place has **NOT** implemented these changes at this time. There are a lot of details that need to be worked on to see if this can be implemented and how it would look. Currently there are no new changes to visitation at Calvary Place and we will continue as we have been doing. Designated Family Caregivers are permitted to be with the resident in their room adhering to Infection Control Guidelines (wearing a medical grade mask and eye protection for the duration of the visit). General Visitors can continue to book visits utilizing the Calvary Place Website, and booking the gazebo for these visits. In inclement weather, the indoor visitation rooms will be utilized. I apologize for any confusion that this may have caused. We ask for your patience as we navigate these upcoming changes.

Calvary Place continues to remain COVID free. We continue to adhere to the recommended Infection Control Practices, including ongoing audits for both our staff as well as any external providers. A reminder that at this time, our courtyard remains closed for visits. I understand that this is not popular, however we are trying to limit the amount of traffic through resident common areas. In addition, we have been using the back courtyard to take some of our residents outside for a change of scenery and for some fresh air. The seating area in front of Calvary Place continues to be available for family visits. (Families are reminded that a medical grade mask is to be worn for outside visits as well). We will continue to monitor this and make changes as needed.

On a different note, we have been looking for ways to increase the return rate of our Resident Satisfaction Surveys. These surveys are generally completed after a Resident Care Conference and let us know how we are doing and suggestions for improvement. Our current return rate this last Quarter was below 16%. One option we are exploring and

will implement is that after a Care Conference has occurred, the main contact/Power of Attorney for the resident will receive an email with a request to complete the Resident Satisfaction Survey on behalf of the resident, and return the completed survey back to Calvary Place. Our website link contains the document in both PDF and in a Word document. Any returned surveys are greatly appreciated.

I again would like to thank you for your ongoing prayers and support. I also want to thank and acknowledge the staff for their continued hard work and dedication to keep everyone safe. I hope and pray that you continue to remain healthy and safe.

Helmut Plett, RPN
CEO/DOC
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